GIRIDHAR SAI PATNAIK

PROFESSIONAL SUMMARY:

* Well-rounded and versatile Software Engineer having 1.5+ yearsexperience in software development, seeking a challenging position where I may contribute my skills and expertise to all phases of the development process.
* Specializing in BRM development and operations.
* Hands-on experience in shell scripting.
* Well trained on cloud-basedapplications i.e AWS .
* Knowledge of the MTA, Opcode and SOAP UI testing.
* A quick learner with a positive attitude and an effective team player having innovative ideas and strong problem-solving abilities.

# PRINCIPAL EXPERTISE:

* **Cloud Computing**: AWS Cloud.
* **Android**: UI Design, Activity Handling, GPS, Google Cloud Messaging, REST over JSON
* **Servers**: Oracle BRM server, Tomcat.
* **Database**: Oracle.
* **IDE and Tools**: Eclipse, SQL Developer, Putty, WinSCP.
* **Platforms**: Windows, Ubuntu, Linux.
* **Scripting/Markup Languages**: HTML, CSS.
* **Version controlling tools:** GIT.
* **CI/CD:** Docker, Kubernetes.

# EDUCATION:

2020 Bachelor of Technology (B.tech) Electrical Engineering.

# EMPLOYMENT HISTORY:

* Working as **Associate Software Engineer** in **Live Digital Technologies Pvt Ltd.** from April 2023.
* Worked as **Software Engineer** in **Atria Convergence Technologies Pvt. Ltd.** from Dec. 2021 to April 2023.

# WORK EXPERIENCE:

**Project #1:**

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| **Project** | **ACT Product** |
| **Customer** | **1-** Atria Convergence Technologies Pvt Ltd, Bangalore |
| **Role** | Team member |
| **Description** | It is end-to-end revenue management system for communications and media service providers. BRM revenue generation allows you to deliver services with optimal pricing to your customers. With BRM, service plans can be complex, yet you can change them quickly to respond to changing market conditions. BRM customer management tools allow you to continue generating revenue from existing customers by maintaining a positive and pro-active relationship |
| **Responsibility** | * Automation UNIX Shell scripts in cronjobs. * Create/update internal User ID using SQL server. * Resolving Service Requests in production level. * Enabled cronjobs for handling operation activities. * Analyzing and Resolving tickets using Siebel Ticketing Tools. * Full end to end support for OBRM related issue * Server restart through WebLogic and Unix. * Price Plan Configuration. * Working in 24x7 production environment and day-to-day support. * Checking the following jobs as part of night shift. Billing, OBRM Sync. * Switch over activity from DC to DR and vice versa. * Billing and Health Check Report. |
| **Solution Environment** | Oracle BRM, Ubuntu ,Unix , MySQL, SQL Developer. |